ORDER NUMBER NIMAK:	

General information customer	
Name:	
Street	
Country, post code, city:	
Contact person:	
Phone:	
Mail:	

Service location (if different to above mentioned address)	
Name:	
Street	
Country, post code, city:	
Contact person:	
Phone:	
Mail:	

Customer´s handling request	YES	NO
Repair on site		
Return for repair to NIMAK		
Cost estimation required		
Phone suppport		
Desired delivery date:		

General information / Customer´s order / Cost authorization
All deliveries and services in accordance to the general terms and conditions – available for download here:
NIMAK AGB
Returns generally have to be sent in proper packing and free of charge (DDP, INCOTERMS 2020) to NIMAK.. This service order form has to be completed and attached to each return consignment. Herewith we authorize company NIMAK GmbH, to accomplish the service at above mentioned place. We completely agree to the enclosed NIMAK service conditions and cost rates (as per September 2022) ☐

Date   Signature

Company stamp

Checklist Automation

Project number / description:	
Order - Number:	
product name: (C module, special system, hump machine, point machine)	
article number:	
serial number:	
Displayed error message:	
Date of last maintenance:	

	Question	YES	NO	Comment/method/note NIMAK	Remark/ feedback customer
1	media supply ok?			Air, water, fieldbus, power	
2	cooling water			Pressure difference, flow (system, component), leaks	
3	air			Pressure difference, flow, leaks	
4	leakage?				
5	collisions?			Robot, system	
6	exchange of components?			if so, which ones and when	
7	Error in which operation mode?			the error occurs continuously under certain conditions/operating modes	
8					
9					
10					

Spezific questions				
1	transformer			Current fault, temperature fault, insulation fault, is there continuity between the secondaries?	
2	drive unit			media supply, binding	Scope recording robot
3	communication			Higher-level PLC - system PLC, system - component	
4	elektrodes wear				
5					
6					

Detailed error description

Please send us screenshots of the error, statistics and status reports